Texas Medical Board
P.O. Box 2018, MC-263, Austin, Texas 78768-2018
Phone: (512) 305-7100 FAX: (512) 305-7123

TEXAS MEDICAL BOARD
2019 MAY -5 AM 11:31

COMPLAINT FORM

COMPLAINT REGISTERED AGAINST:

Name of Practitioner: JESUS ANTONIO CAQUIAS

Address: LICENSE # F-8432

City, State

Business phone number:

PERSON REGISTERING COMPLAINT:

Name:

Address:

City, State, Zip code

Home Phone:

Business Phone: 919-533-6009

E-mail: sbinfo@quackwatch.org

Stephen Barrett, MD
Chatham Crossing, Suite 107/208
11312 US 15-501 North
Chapel Hill, NC 27517

PATIENT/PERSON HARMED BY THE PRACTITIONER:

Name:

Date of Birth (mm/dd/yyyy): N/A

Texas Medical Board
P.O. Box 2018, MC-263, Austin, Texas 78768-2018
Phone: (512) 305-7100 FAX: (512) 305-7123

DETAILS OF COMPLAINT:

1. Describe your complaint in detail and the events that led to your complaint. Include dates and location of treatment, medications prescribed. You may use additional paper and/or provide other documents to clarify the information given.

SEE ATTACHED LETTER

2. Have you received a second opinion from another physician? ____yes ____no
If yes, please give full name and address.

N/A

I have read the preceding, and it is true to the best of my information and belief. If my complaint would be more appropriately addressed by a different agency or society, I authorize TMB to forward my complaint to that agency or society.

Signature _____ Date 12-22-08

To use this version please print, complete and mail to:

Texas Medical Board
Investigations Department, MC-263
P.O. Box 2018
Austin, TX 78768-2018

STEPHEN BARRETT, M.D.
CONSUMER ADVOCATE
CHATHAM CROSSING, SUITE 107/208
CHAPEL HILL, NC 27517

919-533-6009
fax 919-533-5186
email: sbinfo@quackwatch.org
web site: http://www.quackwatch.org

December 29, 2008

Texas Medical Board
Investigations Department, MC-263
P.O. Box 2018
Austin, TX 78768-2018

Re: Jesus Antonio Caquais, MD
Texas License No. F-8432

Dear Sirs:

I would like to complain about Jesus Antonio Caquias, MD, who has an office address listed in Brownsville, Texas and, since February 2006, has served as medical director of CARE Clinics in Austin. I see the following problems:

- Advertising of a nonaccredited degree
- Advertising of nonrecognized credentials
- False advertising
- Implied claims of superiority
- Inappropriate diagnosis of heavy metal toxicity
- Inappropriate use of chelation therapy to treat autism
- Insurance fraud

In 2006, Dr. Caquias signed a consent agreement with your Board under which he was ordered to "cease advertising using references to organizations not recognized by the American Board of Medical Specialties." I believe he has violated this provision.

Page 13 of Exhibit A is a biographical sketch from CARE Clinics' information guidebook. The first paragraph mentions that Dr. Caquias holds a "Doctor of Integrated Medicine" degree from Capital University of Integrative Medicine in Washington, DC. This "school," which ceased operations in 2006, was a nonaccredited postgraduate school that promoted many disreputable practices. None of its "degrees" have any legal or professional standing. I believe that mentioning it violates the consent agreement.

His biographical sketch also lists four "certifications" from nonrecognized organizations and one "candidacy" for certification from a nonrecognized board. These items are followed by an asterisk indicating that they are "Entities not recognized by the American Board of Medical Specialties." Whereas most consumers know what board certification means, few are able to interpret what it means for an entity not to be recognized by the ABMS. For this reason, I believe that mentioning the nonrecognized credentials is still misleading and violates the consent agreement.

Paragraph two of the sketch also states that "intravenous therapy is the most effective treatment for treating toxicity related disorders and for restoring health." I believe this

constitutes an advertising claim and that, even though it is vague, it is sufficiently overbroad to be (a) false and (b) an implied claim of superiority. There are many types of toxicity-related disorders. Intravenous treatment is certainly not the best one for all of them. (In some cases, for example, the only treatment needed is to avoid or reduce exposure to the toxin.)

Paragraph states claims that since February 2006, CARE Clinics has given over 10,000 intravenous treatments "with the vast majority of patients demonstrating significant improvement" and many (presumably autistic children) no longer being labeled autistic. I believe you should investigate the basis of this statement. I suggest that you ask whether Dr. Caquias or CARE Clinics is systematically collecting follow-up information. If they say yes, I suggest that you ask to see the raw data.

I also hope you will investigate what CARE Clinics is doing and the extent to which Dr. Caquias is involved. From what I have seen, most, if not all, patients who attend the clinic are subjected to tests that are expensive and inappropriate. I believe that the vast majority are (falsely) told that they are suffering from heaving metal toxicity and are advised to have chelation therapy. The clinic claims that most of what it does is covered by insurance, but insurance companies do not knowingly pay for chelation therapy for autism or for "heavy metal toxicity" where the patient has low or normal levels of lead, mercury, etc. For this reason, I suspect that suspect that the insurance claim forms are not revealing what they actually do. Exhibit B indicates that the clinic uses one set of fees for insured patients and another for uninsured ones (who are charged much less). If so, that is illegal. I believe that the clinic routinely waives deductibles and co-payments, which is also illegal.

Page 46 of Exhibit A states that "at CARE Clinics, highly specialized testing is used to identify the presence of toxic substances, which indicates the need for chelation therapy." This statement is false, because the tests they use are not valid and chelation would not usually be the most appropriate treatment, even if "toxicity" is reported.

Page 68 of Exhibit A states that "nearly all patients have heavy metal toxicity." I believe that parents who bring their autistic children for treatment are being told that their children became toxic from immunizations and therefore need chelation. If you have the legal authority to do so, I suggest that you audit an adequate selection of charts of children chelated for heavy metal toxicity and see whether there is adequate laboratory evidence of a toxic level. I think you will find that all of the chelated children had normal levels. You might also find that the charts do not contain adequate history and physical examinations and progress. Since pages 94, 95, and 98 identify patients treated with chelation, I suggest that you begin with their charts. I can also provide you with the name of a family that I believe was billed for tests not done.

On page 69, the test report (near the bottom) indicates that the test was administered after DMPS or EDTA was used as a provoking agent. Provoked testing for heavy metals is a fraud because it produces artificially elevated levels.

Based on the above, I suggest that you determine the following:

a. What percentage of their patients are claimed to be suffering from heavy metal toxicity?
b. How do they make these determinations?
c. Are they using provoked tests for heavy metals?
d. Do they recommend intravenous chelation for most or all of these patients?
e. How much time does Dr. Caquias spend in the clinic?

f. Who administers the IV chelation? Is a physician always present?
g. Are tests ordered before the patients see a practitioner?
h. Are the tests ordered by a licensed practitioner?
i. Is an adequate history, physical exam, and treatment plan recorded in the chart before the tests are done?
j. Is an adequate history, physical exam, and treatment plan recorded in the chart before chelation is done?
k. Is a progress note recorded each time a patient is chelated or seen for another reason at Care Clinics?
l. What diagnostic and procedural codes are recorded on insurance claims for the tests?
m. What diagnostic and procedural codes are recorded on insurance claims for the chelation therapy and other intravenous infusions?
n. Do the "usual" charges to insured patients differ from those of uninsured patients?
o. Does the clinic routinely waive deductibles and co-payments?

If you decide to investigate, I would be happy to discuss how to do so in more detail.

Thank you for considering this complaint.

Sincerely,

Stephen Barrett, M.D.

EXHIBIT A

CARE Clinics™
Information Guide Book

Volume IV

Putting Our Children On The Road To Recovery

The New Era of "Personalized Medicine" is Available to You and Your Child

Austin, TX ■ Tampa, FL

©2008 CARE Clinics

Jesus Antonio Caquias, M.D.

Medical Consultant, CARE Clinics, Tampa, FL
Medical Director, CARE Clinics, Austin, TX

Dr. Caquias holds a Doctor of Medicine degree from Meharry Medical College in Tennessee and a Doctor of Integrative Medicine from Capital University of Integrative Medicine in Washington D.C. He was the Health Authority for the City of Brownsville in Texas for 18 years while doing a Private Practice in Primary Care Medicine in the same City and is responsible for the passage of various statutes related to health which have benefited the citizenry of Texas.

Dr. Caquias began practicing Alternative Medicine in 1997 progressively implementing alternative treatments and using them in combination with conventional medicine. He has been certified by the American Association of Anti-Aging Medicine*, American Association of General Practice*, the American Association of Integrative Medicine*, the Society for Clinical Bone Densitometry, the Advanced Medical Education & Services Physician Association*and is a Diplomat Candidate of the American Board of Clinical Metal Toxicology*. He believes that intravenous therapy is the most effective treatment for treating toxicity related disorders and for restoring health, as it bypasses a major obstacle "the battered Gut".

Dr. Caquias is a "DAN"* doctor who has gone intravenous. He has been directing the treatments and therapies at the CARE Clinics in Austin, TX since February of 2006. Over ten thousand I.V. treatments have been given with the vast majority of patients demonstrating significant improvements. Many are no longer labeled as autistic and have entered mainstream education.

While focusing on Autism Spectrum Disorders Dr. Caquias treats patients suffering with a host of disorders, identifying nutrient deficiencies and toxicity related problems and optimizing patient outcomes by replacing depleted nutrients and reducing the patient's toxic burden. Dr. Caquias believes that toxins and their interaction with infectious agents play a major role in the disease states of modern man.

*Entities not recognized by the American Board of Medical Specialties.

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IV detoxification is a specialized type of IV nutrition. CARE Clinics utilizes a number of vitamins, minerals, amino acids, and pharmaceutical compounds to promote detoxification. This form of IV detoxification is commonly referred to as, "chelation."

Chelation is derived from the Greek word *chele*, meaning "claw." This term was coined in the 1920's when scientists discovered that certain substances could hold on to other substances like a claw holding on to an object. With further investigation, it was found that each chelating agent had affinity for a specific substance or group of substances to which they could hold on to best.

Chelating agents that have affinity for toxins can be used to promote their safe removal from the body. Like with IV nutrition, IV detoxification provides the highest level of cellular saturation of these substances, which maximizes the body's ability to detoxify. For example, IV detoxification is one of the most effective methods for removing heavy metals from the body.

At CARE Clinics, highly specialized testing is used to identify the presence of toxic substances, which indicates the need for chelation therapy. Repeat testing is used to monitor the ongoing need and effectiveness of chelation therapy. CARE Clinics staff is highly trained and maintains expert clinical skill to provide the safest application of IV nutrition and detoxification.

Diet Modification:

Among nutritionally minded clinicians there is little debate that a poor diet may contribute to, or even cause many chronic conditions, including autism. Diet related problems occur over time, and usually manifest when nutritionally rich foods are avoided and when toxic foods are ingested. The goal of diet modification is, therefore, pretty simple: maximize nutritionally rich foods and avoid toxic foods.

©2008 CARE Clinics

Heavy Metal testing: Heavy metals are associated with many chronic conditions, including those known to commonly affect children. Mercury, antimony, lead, arsenic, and cadmium are frequently identified. Probably the most infamous heavy metal is mercury. Mercury is extremely toxic and has been associated with autism, attention deficit disorder, allergies and other immune dysfunctions, to name a few. Thimerasol, a preservative still used in some vaccines, contains mercury and continues to be controversial within the autism community.

The CARE Clinics team takes special care to measure heavy metals in the blood, urine, hair and stool. Specialized provocation testing is also used to ensure heavy metals are thoroughly evaluated.

Since nearly all patients have heavy metal toxicity, gentle but effective treatments to detoxify these metals are utilized, and progress is assessed carefully with ongoing follow-up testing.

Heavy metals are associated with many chronic conditions, including those known to commonly affect children.

URINE TOXIC METALS

DOCTOR'S DATA Inc.

LAB#:
PATIENT:
SEX: Male
AGE: 3

CLIENT#:
DOCTOR: Jesus Caquias, MD
C.A.R.E. Clinics
4201 Bee Caves Rd #a-200
Austin, TX 78746

POTENTIALLY TOXIC METALS

METALS	RESULT g/g CREAT	REFERENCE RANGE	WITHIN REFERENCE RANGE / ELEVATED / VERY ELEVATED
Aluminum	350	< 100	
Antimony	0.4	< 2	
Arsenic	150	< 200	
Beryllium	< dl	< 0.6	
Bismuth	< dl	< 20	
Cadmium	1.3	< 3	
Lead	9.7	< 5	
Mercury	31	< 5	
Nickel	100	< 20	
Platinum	< dl	< 1	
Thallium	0.3	< 1.1	
Thorium	0.2	< 1	
Tin	12	< 20	
Tungsten	0.7	< 2	
Uranium	0.4	< 0.3	

CREATININE

	RESULT mg/dL	REFERENCE RANGE	2SD LOW 1SD LOW MEAN 1SD HIGH 2SD HIGH
Creatinine	18	15- 120	

SPECIMEN DATA

Comments:
Date Collected: 5/25/2007
Date Received: 5/30/2007
Date Completed: 6/4/2007
Method: ICP-MS
<dl: less than detection limit
Provoking Agent: IV
Collection Period: timed: 6 hours
Volume:
Provocation: POST PROVOCATIVE

Toxic metals are reported as g/g creatinine to account for urine dilution variations. **Reference ranges are representative of a healthy population under non-challenge or non-provoked conditions.** No safe reference levels for toxic metals have been established. V10.00

©DOCTOR'S DATA, INC. • ADDRESS: 3755 Illinois Avenue, St. Charles, IL 60174-2420 • CLIA ID NO: 14D0646470 • MEDICARE PROVIDER NO: 148453

©2008 CARE Clinics

URINE TOXIC METALS

DOCTOR'S DATA INC

LAB#:
PATIENT:
SEX: Male
AGE: 7

CLIENT#:
DOCTOR: Jesus Antonio Caquias, MD
C.A.R.E. Clinics
4201 Bee Caves Rd #a-200
Austin, TX 78746

POTENTIALLY TOXIC METALS

METALS	RESULT g/g CREAT	REFERENCE RANGE	WITHIN REFERENCE RANGE / ELEVATED / VERY ELEVATED
Aluminum	200	< 60	
Antimony	0.7	< 1.5	
Arsenic	73	< 130	
Beryllium	< dl	< 0.6	
Bismuth	< dl	< 20	
Cadmium	1	< 2	
Lead	190	< 5	
Mercury	10	< 5	
Nickel	21	< 15	
Platinum	< dl	< 1	
Thallium	0.3	< 1.1	
Thorium	0.1	< 0.5	
Tin	81	< 15	
Tungsten	0.5	< 1.5	
Uranium	0.2	< 0.2	

CREATININE

	RESULT mg/dL	REFERENCE RANGE	2SD LOW 1SD LOW MEAN 1SD HIGH 2SD HIGH
Creatinine	38	25- 180	

SPECIMEN DATA

Comments:

Date Collected:	1/14/2007	Method:	ICP-MS	Collection Period:	timed: 6 hours
Date Received:	1/16/2007	<dl:	less than detection limit	Volume:	
Date Completed:	1/25/2007	Provoking Agent:	DMPS EDTA	Provocation:	POST PROVOCATIVE

Toxic metals are reported as g/g creatinine to account for urine dilution variations. **Reference ranges are representative of a healthy population under non-challenge or non-provoked conditions.** No safe reference levels for toxic metals have been established.

V10.00

©DOCTOR'S DATA, INC. • ADDRESS: 3755 Illinois Avenue, St. Charles, IL 60174-2420 • CLIA ID NO: 14D0646470 • MEDICARE PROVIDER NO: 148453

Kathryn

Testimonials - Patient Interviews

with Kathryn Miller Brown -

When Kazuko first asked me to interview parents, I was very honored to be a part of this process. My graphic design firm creates most of the print materials for CARE Clinics. When I first met with her to discuss the Texas Monthly ad, she described the mission of CARE clinics. As I listened, I began to realize just how much I wanted to help her with her mission and be a part of her work. What I didn't realize at that time was how much Kazuko was actually going to help me.

During our visit, I informed Kazuko that I had been waking up every morning with migraine headaches and chronic pain throughout my entire body. I explained that it felt as if I had been poisoned and that my brain was pressing against my skull. I had consulted with many professionals but nothing they advised seemed to significantly alleviate the pain. Kazuko thought my symptoms could be attributed to heavy metal toxicity.

In December 2007, I began testing. The test results showed levels of heavy metals that were off the charts. I decided to do chelation and nutritional supplementation and as a result now wake up with very few migraines. The metals are steadily decreasing and I no longer experience the level of pain I once felt. What I discovered was that my physiology resembled that of many of the children that CARE Clinics treats.

As the mother of a twin diagnosed with ADD, I had experienced some of the problems associated with ADD which included depression, compulsive behavior, difficulty in school, anxiety and learning disabilities. My family has a history of depression and anxiety but I never associated it with the autism spectrum.

The knowledge I have gained through my association with CARE Clinics will not only help me, but will help my family and friends and those occasional conversations with strangers that seem so serendipitous! Perhaps the most significant results of this meeting with Kazuko is the knowledge I will pass on to my daughter who is studying to be a doctor. And of course - meeting all of you and getting to know your stories. Thank you for sharing them with me.

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Family Case #1: Jeb and Robin Breithaupt - Hannah

At age two Hannah was diagnosed with auditory processing problems; she was not connecting. Hannah's grandmother would say "We're losing Hannah again." Hannah said she noticed something was different about her by age three. More problems surfaced in 3rd, 5th, 7th and 10th grade – transition periods, especially for Learning Disabled children. Looking back, I now question if some of her critical periods were correlated with her series of vaccination shots. Psychotropic stimulants were tried because Hannah qualified as ADD, but no significant difference was seen. Hannah was so high-functioning and compensated so well, that it wasn't until 10th grade that she was diagnosed with severe dyslexia. We saw a number of psychiatrist/ neurologists and participated in several dyslexia programs before Hannah was diagnosed with autism. By 12th grade psychotropic drugs were tried to help decrease Hannah's anxiety, which here again only led to more symptoms.

It was when we connected with Care Clinics that we received a wholistic comprehensive evaluation that explained Hannah's autism and what to do about it. Hannah met every one of the bio-medical markers for autism, and she tested positive for a neurological virus called HHV-6, that can cause significant confusion and neurological impairment. Getting off ALL psychotropic medications and enabling Hannah's body to begin healing itself has been incredible! Hannah's treatment has included casein and gluten-free diet, chelation, supplements, ozone, uridine, and infrared sauna. The best way I can sum it up is that Hannah is developing a SENSE OF SELF. Now she is attending classes at college and is participating.

We are so appreciative of CARE Clinics. It's amazing how globally they think. Yet, they still treat each child and family so individually. It's the only place I know that takes the whole family into consideration. They don't expect our children to be something they are not. CARE Clinics takes everything into account – genetics, the immune system, the bio-medical aspect, their neurological system, their environment – all of which affect them physically, emotionally and psychologically. We get amazing support from everyone at the clinic combined with their realistic faith that these children can improve greatly. It is much more than a professional, medically-based program; it's a program that helps parents network and help one another. We're not alone in our journey!

Jeb

"The best way I can [illegible] is that Hannah is developing a sense of self."
Breithaupt

©2008 CARE Clinics

Susan

"The staff at CARE Clinics is made up of such caring & understanding professionals."
Klein

Family Case #4: Jason & Susan Klein - Sara

Sara, age four, was diagnosed with severe expressive/receptive language disorder at age 2 1/2 and then Autistic spectrum most recently. When Sara was very little I was brushed off by all MD's as being overly anxious. By age 12 months I had a neurologist tell me that I was trying to see things wrong where there was nothing to be concerned about (She began regressing at 7 months.) Finally, I contacted ECI for home services and they finally gave me something to work on; her severe sensory integration (which I had never heard of) and severe low tone (also had never heard of.) I got further and further into treatment options which lead me to the gf/cf diet and when that helped greatly, I knew that I needed more specific guidelines from a doctor that would take my concerns seriously and help me with supplements and finally chelation. I found that at CARE Clinics.

We began treatment in October 2006. Sara's severe sensory issues are now almost resolved. Her eye contact and tone is almost normal and she is attempting some social interaction with her siblings. She has recently been discharged from both OT and PT and only needs services for speech, communication and social skills. She is following many directions and is starting to request spontaneously for many foods and toys. We are very happy with her progress and expect it to continue. Our neurologist commented that she had never seen low tone improve so greatly and so quickly in all her years as a doctor, especially in so young a child. Our physical therapist told me that when our neurologist congratulated her on Sara's amazing improvement in tone that she said "Dr., I can't take credit for her improved tone. It didn't have anything to do with my PT work with he; it is the treatments that she is getting that is improving her tone."

The staff at CARE Clinics is made up of such caring and understanding professionals. You do not ever have to explain your child's behavior or apologize for their special needs. They accept and embrace each child as an individual and also nurture the parents as we struggle to hold ourselves together.

©2008 CARE Clinics

EXHIBIT B

Austin Clinic: 4201 Bee Caves Rd, A-200, B-200 and C102, Austin, TX 78746
512-306-1920 voice 512-306-9235 fax
Tampa Clinic: 12690 Telecom Dr., Tampa, FL 33637
813-979-6200 voice 813-979-6223 fax
info@mycarelinics.com
www.mycareclinics.com

How your Insurance and Fee Schedule Works at CARE Clinics

For current and new patients

Updated November 3rd, 2008

Dear Patients and Their Families,

Thank you for contacting CARE Clinics™.

For new CARE Clinics patients, thank you so much for taking the time to provide us with your insurance information. This information will help us to understand, and inform you, of your insurance coverage, and any financial obligation you may incur at CARE Clinics.

Please know that we try to call back all people who are interested in starting treatment with us in a timely manner. However, explaining insurance benefits, treatments, procedures, and costs to each family takes considerable time. We understand your children's time is very important, and we are ready to help you as quickly as possible, so we apologize for any delay in returning your call.

CARE Clinics started taking insurance several years ago. This service has helped many families afford to receive treatments consistently. Doing therapies regularly has proven to maximize

results, leading to significant progress and great breakthroughs; and in some cases, even recovery.

As you may have experienced already, understanding your insurance benefits and reimbursements is not easy. There are so many different benefit plans, deductibles and co-insurances that things can easily get very confusing.

To help you better understand your insurance coverage and possible expenses, we have listed below the three most common types of insurance and how these plans work while you are with CARE Clinics.

In the event your policy does not fit under any of these categories, please call us with your insurance benefit plan so we can give you a more detailed understanding of the costs you could expect to pay at CARE Clinics.

Please be aware that we are experiencing very high call volume as a result of the upcoming workshops, DreamCamps and national conferences, so please allow us 10 - 21 business days to respond to you once we receive your insurance information. Please do not hesitate to call us if you haven't heard back from us.

We very much look forward to serving you and your child. And again, thank you so much for your interest in CARE Clinics.

Sincerely yours,

Kazuko Grace Curtin
Founder and CEO
CARE Clinics
Austin, TX, Tampa, FL and Santa Monica, CA
info@mycareclinics.com

Insurance Categories and Fee Schedule

Please indicate your insurance category number here: _____
(see below)

Three typical categories of insurance coverage and associated cost are listed below:

- **Category 1** – United HealthCare PPO, United HealthCare POS, Cigna PPO, Cigna POS, Great West PPO, Health Market PPO, Motion Picture Industry, Inc. and other "full" PPO plans.
    - Insurance does *not* cover supplements and some prescriptions.
    - **Aetna PPO/POS is currently on "hold status" (they are not paying), so we do not currently take Aetna plan, including group PPO or POS. We hope to accept this plan in the near future, so please keep in contact with us regularly for updates.**
    - You will receive statements about your deductible – *please call us if you have any questions.*

- **Category 1.5** - Humana PPO, UNICARE PPO, and other PPO plans.
    - You are responsible for your **deductible**.
    - $500 for the first time patient fee (good for one year), and $350 for follow up each year
    - $300 each day for the treatment and/or screening.
    - Insurance does *not* cover supplements and some prescriptions

- **Category 2** – BCBS PPO *(please find the suitcase logo on the card)* and TRICARE PRIME. We send your testing to your *Preferred Provider* Laboratories*.

*Preferred Provider means that the provider is in-network or contracted with BCBS or TRICARE PRIME, and that the provider agrees to accept as complete payment whatever BCBS or TRICARE PRIME has contracted to pay for these treatments.
**You are still responsible to pay your preferred providers for standard co-pays, deductibles and/or non-covered items.
***Examples of preferred providers for BCBS PPO plans include Quest, Great Plains Laboratory, LabCorp and MDL.

- Here are the costs you can expect to pay that are not covered by your plan:
  - $2500 for first time lab testing (CARE BioMarkers™), ***performed by labs that do not participate with BCBS and TRICARE PRIME. These fees are separate costs from your deductibles, co-insurance and any other costs not covered by your preferred providers.***
  - $300 each day for the treatment and/or screening.
  - $500 first time patient fee (good for one year) and $350 for follow up each year.
  - You are also responsible for your **deductible**.
  - No follow up laboratory costs. We send them to your Preferred Provider Laboratories, ***unless your doctor recommends repeat testing by a non-preferred provider laboratory.***
  - ***CARE Clinics will provide HICFA forms for any payments made at CARE Clinics*** (except supplements and prescription drugs) so you can get reimbursement from your insurance company. However, ***CARE Clinics is NOT responsible for the amount - or the timeliness - of the reimbursement from your insurance company***.
  - Supplements and certain prescriptions are not covered by your insurance.
  - Any payments to CARE Clinics should be tax deductable.

- **Category 3** – No Insurance, Medicare, Medicaid, any HMO and EPO plans, and any insurance company that does not have an out-of-network benefit component.

  - Here are the costs that you can expect to pay that are not covered by this category:
    - $8500 first time lab testing (CARE BioMarkers™).
    - $500 for the first time patient fee (good for one year), and $350 for follow up each year.
    - $300 each day for the treatment and/or screening.
    - Follow up laboratory costs $750 each visit ***(your doctor may order additional testing, which would be an additional fee).***
    - Supplements and prescriptions would be self-pay.
    - Payments made to CARE Clinics would be tax deductable.

ATTENTION: If you have not provided your insurance information, please E-mail or call us with the following information (alternatively, you may complete and fax the form included in this packet):

1. Patient full name and date of birth (DOB)
2. Insurance primary cardholder's full name and DOB
3. Home address and home phone number
4. Mother and father's (or guardian) cell phone numbers, if applicable
5. Insurance company name
6. Insurance ID and/or account number
7. Insurance group number
8. Insurance company's address (usually PO Box)
9. Insurance company's phone number (usually 800 or 877 number)
10. If you have two insurance company's benefits, please let us know which one is primary and which is secondary. If you do not know we can call and find out.

If you have any questions, please do not hesitate to call us at 512-306-1920. You can also fax the information to 512-306-9233 and 813-979-6200 or e-mail us at info@mycareclinics.com.

For category 2 and 3 patients, see if you could:

- Upgrade your insurance from an HMO or EPO plan to a PPO or POS plan (the company sometimes has an option to choose the plan).
- Enroll your child in a plan with better benefits if available within the family (for example, the father's company has BCBS PPO, which is category 2, but the mother has United HealthCare PPO which is category 1).
- If you are seeking a new job, find out what type of insurance benefit they are offering – this may be an important part of your benefit package.

We also have CARE Treatment Funds™ for families that need financial support. Please call and/or complete the application attached for the CARE Treatment Funds™ if you would like to apply. We treat 1 CARE Treatment Funds child for each 10 patients.

*NOTE: this fund is limited but growing all the time.

CARE Clinics Payment Plan for *Cash Patient*

CARE Clinics has a payment plan for cash patients. This may be attractive to families who do not have insurance, or whose insurance plan is not covered by CARE Clinics. If you are interested in the CARE Clinics Payment Plan, please call us for more information.

CARE Treatment Funds™

CARE Treatment Funds™ was established to help families that need financial support. If you would like to apply for this program, please complete the form below. We treat one CARE Treatment Funds child for each ten patients.
*NOTE: this fund is limited but growing all the time.

Travel to CARE Clinics

Miracle Air and Angel Air could help provide an airline ticket to any CARE Clinics location for your child's treatments.

There are several hotels near CARE Clinics Austin and Tampa that provide medical discounts. Please ask for a list of these hotels if you are interested.

Stephen Barrett, MD
Chatham Crossing, Suite 107/208
11312 US 15-501 North
Chapel Hill, NC 27517

GSO NC P&DC 274
MON 29 DEC 2008 PM

First Class Mail

Texas Medical Board
Investigations Department, MC-263
P.O. Box 2018
Austin, TX 78768-2018